

Quincy Family YMCA Job Description

Job Title: Youth and Family Director

Reports to: CEO FLSA: Exempt

POSITION SUMMARY:

The Youth & Family Coordinator is a creative, fun, and inspirational leader who is excited to oversee a series of high-quality, values-based program for children and families throughout the area.

The Coordinator is a visionary who sees the incredible potential in every child, and is passionate about making a direct impact in the lives of children, parents, and families through a combination of existing programs while also developing new & creative programming aimed at building up our youth and helping to strengthen families in our community.

The Coordinator understands that our current programs of After School & Summer care are mission-driven and present a great opportunity to develop each child's physical, intellectual, personal, emotional and social development.

The Coordinator is highly organized with the experience to manage, administer, and expand our school-age youth and family programming

ESSENTIAL FUNCTIONS:

- Manages, directs and coordinates the school age child care programs for assigned location, afterschool, family and summer programs. Ensures high quality programs and establishes new program activities.
- 2. Recruits, hires, trains, develops, schedules and directs personnel and volunteers as needed. Reviews and evaluates staff performance. Develops strategies to motivate staff and achieve goals.
- 3. Successfully train staff in the use of positive discipline and guidance techniques
- 4. Develops, manages and controls budgets related to the position. Ensures program operates within budget and that program fees are collected.
- 5. Plans creative and engaging ideas for family programming events through the YMCA to serve the community
- 6. Organizes special events for parents & children
- 7. Ensures that YMCA program standards are met and safety procedures followed.
- 8. Provides for upkeep of assigned program facilities and equipment and ensures the physical environment supports healthy living.
- 9. Develops and maintains collaborative relationships with community organizations.
- 10. Develops and maintains relationships with school administration, parent groups and other organizations and agencies related to assigned programs.
- 11. Responds to all parent and community inquiries and complaints in a timely manner.
- 12. Maintains proper records/department files.
- 13. Administers, tracks and reports on grant funding.
- 14. Works with the Marketing coordinator to ensures the timely distribution of program information
- 15. Compiles program statistics. Monitors and evaluates the effectiveness of and participation in program.

YMCA COMPETENCIES (Team Leader):

- <u>Mission Advancement</u>: Models and teaches the Y's values; ensures a high level of service with a commitment to improving lives, recruits volunteers and builds effective, supportive relationships with them; cultivates relationships to support fundraising.
- <u>Collaboration:</u> Works effectively with people of different backgrounds, abilities, opinions, and perceptions; builds relationships to build small communities; empathetically listens and communicates for understanding when negotiating and dealing with conflict; effectively tailors communications to the appropriate audience; provides staff with feedback, coaching, guidance and support.
- <u>Operation Effectiveness</u>: Highly organized and provides others with a framework for making decisions, embraces new approaches and discovers ideas to create a better member experience, develops plans and manages best practices through engagement of team; effectively creates and manages budgets; holds staff accountable for high-quality results using a formal process to measure progress.
- <u>Personal Growth</u>: Pursues self-development that enhances job performance; facilitates change, models adaptability and an awareness of the impact of change; utilizes non-threatening methods to address sensitive issues and inappropriate behavior or performance; has the functional and technical knowledge and skills required to perform well.

QUALIFICATIONS:

- 1. Minimum Associates degree in related field (Bachelors preferred)
- 2. 3+ years' experience working as teacher, coordinator, or supervisor of programs for school-age youth in areas of child development, recreation, education, or related fields
- 3. Ability to relate effectively communicate with a diverse group of people from all social and economic segments of the community
- 4. Excellent communication & relationship building skills that are necessary for the ongoing communication with the staff, parents, participants, and community
- 5. Ability to effectively build and develop partnerships throughout the community
- 6. Excellent organizational & planning skills required
- 7. Ability to create innovative & intentional programming to serve a broad demographic across the community

COMPENSATION:

For the right candidate, the compensation package for this position includes competitive pay along with paid vacation/sick/PTO days, paid training, a generous health benefit package, and an earned retirement contribution that is entirely company paid. There will be an opportunity for the director to earn a bonus for converting non-member families to membership.

TO APPLY:

Please send any questions, or to apply send your resume & cover letter to:

Kristen Lay, Director of Business Services

kristenl@quincyymca.net