

FAQ: COVID-19



Q: SUSPENDED OPERATIONS, WHY?

A: Yes - while we have stayed open as long as we could, following the recommendations by the Governor of Illinois along with local agencies, we felt in the best interest to keep our members and staff safe from Coronavirus to temporarily suspend our daily operations. We are now transitioning into a community response center with partnerships from local organizations to meet the needs of the community.

Q: WHEN WILL YOU REOPEN?

A: Right now our plan is to reopen April 1st. However, we are evaluating the situation consistently and will continue to follow the guidelines set for us by local, state, and federal authorities.

Q: HOW DO I ACCESS THE VIRTUAL CONTENT?

A: All Active members of the YMCA of West Central Illinois are invited to join our Virtual Quincy Family YMCA page on Facebook. Please search for the group name on Facebook. You will have to be approved, as we are verifying membership status before approval. Mt. Sterling Community Center YMCA is also live streaming group fitness classes to their own Facebook page as well. You can search YMCA 360: Your Virtual YMCA on YouTube for at home workouts.

Q: HOW WILL I FIND OUT WHEN THE YMCA REOPENS OR STAY UP TO DATE ON FACILITY HOURS?

A: Please follow us on Facebook and other social media, visit quincyyymca.net, download our app: YMCA of West Central Illinois (be sure to select your branch) and turn on push notifications. Local news outlets will also be alerted of any re-openings.

Q: WHAT ARE WE DOING ABOUT AUTOMATIC MEMBERSHIP DUES?

A: At this time we are asking you to continue your support of the YMCA through your membership dues. We are a nonprofit organization who operates solely on the income of membership and program fees even in times like these. We encourage you to join our virtual content pages to be able to continue your YMCA experience.

Q: HAVE ANY YMCA MEMBERS OR STAFF TESTED POSITIVE FOR COVID-19?

A: There are no cases in our area right now and as we know, no one has tested positive.